

### Applying for Right-of-Way (ROW) Permits through OneStopPGH

Department of Mobility & Infrastructure (DOMI)

May 2020

### <u>Online At:</u> <u>https://onestoppgh.pittsburghpa.gov/pghprod/pub/lms/Login.aspx</u>



# OVERVIEW

- **Slide 4:** What can I do through OneStopPGH?
- Slide 5: Where can I find more information about when to apply, permit fees, application requirements etc?
- Slide 6: Insurance and tax requirements for barricade, opening, and pole permits.
- **Slide 7:** Registering with OneStopPGH (new users)
- Slide 16: Applying for DOMI Permits

# WHAT CAN I DO THROUGH ONE STOP PGH?

- Apply online
- Pay fees
- Print Permit
- Print "No Parking" Authorization
- Schedule inspection view reports
- Search for active and issued permits

## PLEASE SEE OUR PERMIT WEBSITE BEFORE APPLYING <u>HTTPS://PITTSBURGHPA.GOV/DOMI/ROW-INFO</u>



Department of Mobility and Infrastructure April 23, 2020

#### At a Glance

- · A person or company must apply for a Banner Permit to place banners on poles in the public right-of-way.
- The applicant is responsible for the costs of installing and removing the banners in a manner approved by DOMI. The installation and removal of banners is subject to the department's inspection.
- Annual banners require review and approval from the City's Art Commission to ensure that the banner design is suitable.
- Limited duration or special event Banner Permits are good 15 days. Annual Banner Permits are good for up to one year and in some cases, are eligible for annual renewal.
- When to apply:

Annual Banners: must have Art Commission approval before application. Applicants should apply for banner permits online through **OneStopRGH** at least four weeks in advance of the date the banner permit is needed. Applying through **OneStopRGH** makes it easy to view and print your permit and "No Parking" sign at home and request an inspection or extension to the permit dates. Please see the Application/Review/Inspection section for additional information on inspections.

#### **Required Documents**

- A copy of the applicant's insurance certificate (required);
- A picture of the banner design (required);
- Letter from Art Commission with notice of approval (required for annual banners).

See the department's Document Guide at https://pittsburghpa.gov/domi/rules-regulations for more details.

#### Information Needed for Application

- Applicant name and contact information;
- Contractor name and contact information (if the applicant is not doing the work). Nots: all contractors are
  required to be registered with the City through <u>OneStopPGH</u> and must maintain insurance when required for the
  permit;
- · Banner description, location, number of poles and how the banner will be mounted.
- Start and end dates for banner installation;
- Occupancy start and end dates for when the banners will be in place.

#### Fees

- Application Fee: \$25.00
- Permit Fee:
  - 1-5 banners: \$150.00
  - 6-10 banners: \$375.00
  - o 11-20 banners: \$900.00
  - o 21-30 banners: \$1,552.50

#### 31-40 banners: \$2,227.20

- \$10 per banner per 15 days, for community based events only.
- Extension Fee: \$100.00

#### Application/Review/Inspection Process

- The applicant can select preferred installation and occupancy dates for the banners.
- The applicant should allow up to four (4) weeks for DOMI to review the permit application and make a
  determination of whether to approve or deny it.
- The permittee must schedule a Compliance Inspection after the banner installed.
- Permittees can request an inspection online through OneStonPGH portal or by calling the inspection listed on the
  permit. The Compliance Inspection is required to ensure that all terms & conditions of the permit are met and that
  work is done in conformity with approved plans. Deficiencies will result in a warning, citation or revocation of
  permit.

#### Expiration and Extension

- The Banner Permit is valid only during the dates designated by DOMI on the permit unless the applicant applies for and receives an extension.
- Banners and mounting hardware must be removed at the end of the permit term unless otherwise approved by DOMI. Failure to, do, so may result in a code violation and citation.
- The applicant may request a one-time extension to the valid permit expiration date. The length of the permit
  extension will be 14 days.
- · When applying for an extension, the applicant must include a justification for the extension.
- In cases where there is either a substantial change in permit activity or work dates, additional fees for extended work scope and/or work dates may be assessed.

#### Size Requirements and Construction Methods

The over-the-sidewalk banner that attaches to a single pole shall have a maximum size of six feet (6') by four feet (4') wide and a minimum of sixteen feet from the bottom arm. Both the top and bottom section must have a hemmed sleeve with a loop diameter of two and one-quarter inches (2 4'') to slip over the arms that they are to be installed onto. The banner must have reinforced three-eighths inch (3'8'') hole diameter grommets placed in the center of the sleeve, thirty-six inches (36'') apart, center to center. The material must be a heavy-duty cloth, or, a vinyl material of thirteen-ounce (13 oz.) minimum weight. The banner must have at least two (2) wind slits cut in a semi-circle, at least four inches (4'') wide and spaced not more than four feet (4') apart.

The over-the-street banners, strung between two poles, shall be a maximum twenty-four feet (24') long by three feet (3') wide. The banner material shall be a minimum thirteen-ounce (13 oz.) vinyl weight material. The banner must have a hem between all edges and the rope, made of a vinyl weight material. The banner must have a hem between all edges and the rope, made of a minimum onequarter inch (1/4'') polypropylene material, must be stitched into the hem. The rope furnished shall be at least seventy feet (70') long. The banner shall have reinforced three-eighths inch (3/8'') hole diameter groumsts and at least ten (10) are required; five (5) tog and (5) bottom. The end groumst shall be placed one and one-half inches (1 + 4'') from the outer edge. Two additional shall be placed in the center, top and bottom, and the remainder spaced equally apart. Wind slits are required in the banner. They are to be semi-circle shaped and are to be at least four inches (4'') wide. There must be at least two (2) wind slits for every two and one-half field (2 + 4'') for two (2) sided banners a laminated window shade darkener can be added between the banners for better visibility.

# INSURANCE AND TAX REQUIREMENTS

- All contractors applying for an opening, pole or barricade permit are required to register with the City of Pittsburgh as a General Contractor in order to verify insurance and tax compliance. You can apply for the General Contract License online though OneStopPGH visit PLI's website for more information:
- <u>https://pittsburghpa.gov/pli/general-contractor-license</u>

# REGISTERING WITH ONESTOPPGH (NEW USERS)

If you already have a OneStopPGH account skip to slide 16

### Go to OneStopPGH

Select "register"

https://onestoppgh.pittsburghpa.gov/pghprod/pub/lms/Login.aspx





### OneStopPGH

### Welcome to OneStopPGH

All fields with asterisks must be filled out in order to proceed. Once the information on this screen has been provided, the system will send a confirmation email with a link to this website, where you can confirm your registration.

#### YOUR INFORMATION

\*Confirm Password:

.....

*First Name:	Angela		
*Last Name:	Martinez		
Organization Name:	DOMI Utility Co (Test)		
*Phone Number:	( 412 ) 555 - 5555		Customers who were issued a DOM
*Email Address:	domipermits@pittsburghpa.gov	A	valid permit prior to registering through
*Confirm Email:	domipermits@pittsburghpa.gov	be	OneStopPGH should contact:
MAILING ADDRESS			DOMInermits@pittsburghpa.gov.to
*Address Type:	Civic	▼	request their customer pin prior to
*Street Address:	611 Second Ave		completing their registration
Address Line 2:			completing their registration.
*City / Town:	pittsburgh		
*State / Province:	Pennsylvania	▼	If you are provided a
*Country:	USA	V	
<sup>*</sup> Zip / Postal Code:	15233		customer pin enter the pin
FOR CURRENT LICENS	SE HOLDERS		number here.
Enter your one-time cu	istomer PIN, if known.	×	See instructional video for how to register
PIN:	78R-ZS6-9D3		through OneStopPGH using your customer pin:
SECURITY QUESTION	AND PASSWORD		<u>nttps://pittsburgnpa.gov/onestoppgn/pnase-</u>
The security question i regain access to the sy	s used in case you forget your password. You stem.	ı will need to	
*Security Question:	What is your favorite food?	▼	
*Security Answer:	pizza		
*Password:	• • • • • • • • • •	Pc	issword must:

- contain at least two (2) letters

HOME

### You must confirm the account through email.



### OneStopPGH

#### Welcome to OneStopPGH

Your registration submission has been received.

Your user account's email address will be: domipermits@pittsburghpa.gov

Your registration is not complete.

We will send an email to the email address displayed above.

Follow the instructions in the email to complete your registration in the system.

Screen ID: 976159

**Contact Us** 

HOME SEARCH SIGN IN

### Follow the link to go back to OneStopPGH

Registration for OneStopPGH \* Test Email for object 25881869 - Sent only to whitelisted addresses. \*



registration, please click here.

### Your Registration Information:

First Name:	Angela
Last Name:	Martinez
Email Address:	domipermits@pittsburghpa.gov
Phone Number:	(412) 555-5555
Security Question:	What is your favorite food?
Security Answer:	pizza

### Redirect to OneStopPGH

Enter in your password.

OneStop	PGH	
Activate y	our account	
Email Address: Password:	timmy2245smith@gmail.com Please re-enter the password you registered online with.	
If you currently ho received.	Id a Business or Trade license, you can link this account to your existing license by entering the one-time PIN you	
PIN:		

### **IF YOU MISSED THE CUSTOMER PIN AT THE TIME OF REGISTRATION** YOU HAVE A SECOND CHANCE TO ENTER IT HERE.

### **Add Contractor:**

### OPTIONAL – users can link to contractors alreagy registered in OneStopPGH.



### Add business – OPTIONAL N/A for most DOMI Permits



Welcome Angela Martinez Contact Us

HOME SEARCH PAY MY PAYMENTS PROFILE SIGN OUT

### OneStopPGH

#### **DOMI Utility Co (Test)**

#### **MY BUSINESSES**

Below is the business information we have on record for you. Click the icon to update the information.

#### Business

To associate your account with an existing business, please input the PIN.

**Business PIN:** 

Associate with Existing Business

Save



Screen ID: 1338560

### Your registration is now compete!



Welcome Angela Martinez Contact Us

HOME SEARCH PAY MY PAYMENTS PROFILE SIGN OUT

### **OneStopPGH**

#### Home



#### You have successfully activated your account.

Welcome to OneStopPGH! Select from the Licenses, Permits or Planning Applications buttons below to start a new application. Select the My Activities, My Inspections, My Projects, My Businesses, and My Contractors tabs to see more information on existing applications and/or profiles.

In accordance with the directives of the City of Pittsburgh State of Emergency announcement on March 13, 2020, and the directives of the Center for Disease Control (CDC), the OneStopPGH customer counter will be closed to the public until further notice to help lessen the spread of COVID-19.

-Customers can still apply for permit, license, and planning applications online through the OneStopPGH customer portal [link to portal] or by postal mail.

Applications will not be taken at the OneStopPGH counter until further notice.

-Customers can still request inspections through the OneStopPGH portal

-All overtime inspection requests are suspended and will not be performed until further notice.

-PLI cannot change the license expiration dates of licenses, but any accrued late fees will be forgiven until April 30, 2020.

-All PLI service level agreements (SLAs) are suspended to accommodate changes in staffing until further notice. It may take longer than usual for applications to be processed, and plans to be reviewed.

For more information regarding the Department of Permits, Licenses, and Inspections (PLI), please visit PLI's website. For more information regarding City Planning's Zoning and Development Review Division, please visit Zoning's website.



Show more...

# APPLYING FOR PERMITS

# HTTPS://ONESTOPPGH.PITTSBURGHPA.GO V/PGHPROD/PUB/LMS/LOGIN.ASPX

Log in with your user ID or password



**Register** If you have not yet created an account, click here to register. Learn more Click here to learn more about the OneStopPGH initiative, and what's coming next! Search OneStopPGH Click here to search OneStopPGH for Building Permits, Planning Applications, and Business Licenses.

### Dashboard



Welcome Angela Martinez Contact Us
HOME SEARCH PAY MY PAYMENTS PROFILE SIGN OUT

#### OneStopPGH

#### Home

Welcome to OneStopPGH! Select from the Licenses, Permits or Planning Applications buttons below to start a new application. Select the My Activities, My Inspections, My Projects, My Businesses, and My Contractors tabs to see more information on existing applications and/or profiles.

In accordance with the directives of the City of Pittsburgh State of Emergency announcement on March 13, 2020, and the directives of the Center for Disease Control (CDC), the OneStopPGH customer counter will be closed to the public until further notice to help lessen the spread of COVID-19.

-Customers can still apply for permit, license, and planning applications online through the OneStopPGH customer portal [link to portal] or by postal mail.

 $\label{eq:product} \textit{Applications will not be taken at the OneStopPGH counter until further notice.}$ 

-Customers can still request inspections through the OneStopPGH portal

-All overtime inspection requests are suspended and will not be performed until further notice.

-PLI cannot change the license expiration dates of licenses, but any accrued late fees will be forgiven until April 30, 2020.

-All PLI service level agreements (SLAs) are suspended to accommodate changes in staffing until further notice. It may take longer than usual for applications to be processed, and plans to be reviewed.

For more information regarding the Department of Permits, Licenses, and Inspections (PLI), please visit PLI's website. For more information regarding City Planning's Zoning and Development Review Division, please visit Zoning's website.



Show more...

### Menu



# Application Wizard Page 1

OneStopPGH			Please read app	olication instruction	ons!
Dpening Permit DOM	I-OP-2020-00701	(Draft)		d with an * are	
APPLICATION INSTRUCTIONS			All helds marke	ed with an " are	
<ul> <li>Please review the Permit Information</li> <li>Application fees are due when you sull and selecting "save" at the end of the</li> </ul>	Sheet, Document G bmit the application application.	uide and Inspection Guide prior to submitti Permit fees are assessed when the permit	required.		
<ul> <li>You may apply for openings at multiple</li> <li>If you are not the homeowner applyin</li> </ul>	ie sites as iong as th ig for the permit OR	e work will utilize the same permit dates al the contractor doing the work, you will be	You can save vo	our application an	Ь
Materials permit application.					<b>u</b>
<ul> <li>You may email domipermits@pittsbui</li> <li>For more information on permits plea</li> </ul>	rgnpa.gov if you hav ise visit our website.	e any quesπons.	return to the p	ermit at any time	•
APPLICATION			ODTIONAL	1 1	. I . C
*Select the type of permit you are applyin	ıg for.	Opening	OPTIONAL:	Use apply as o	niy it
			your account is	connected to a	
Apply As:		(None)	, contractor		
Enter a description of the work that will	be done.	(None)	contractor.		
		DOMI Utility (Test)		[]	
			//		
Check this box if you are the homeowner permit:	applying for this				
SECONDARY CONTACTS (OPTIONAL)					
Contact					
Name	Phone Number	Email Address			
Next					
				Screen ID: 1555705	
				20	

### Application Wizard Page 1 continued

### OneStopPGH

### Opening Permit DOMI-OP-2020-00701 (Draft)

#### APPLICATION INSTRUCTIONS

•	Please review the Permit Information Sheet, Document Guide and Inspection Guide prior to submitting the permit application. https://pittsburghpa.gov/domi/right-of-way
	Application fees are due when you submit the application. Permit fees are assessed when the permit is issued you can save your application by completing all required fields

- and selecting "save" at the end of the application.
- You may apply for openings at multiple sites as long as the work will utilize the same permit dates and traffic control plans.
- If you are not the homeowner applying for the permit OR the contractor doing the work, you will be required to add a contractor to the Barricade, Machinery, Crane and Materials permit application.
- You may email domipermits@pittsburghpa.gov if you have any questions.
- For more information on permits please visit our website.

#### APPLICATION

Next

Select the type of permit you are applying for. Opening I. Enter description of work – this Apply As: DOMI Utility (Test) description will print on the permit and Enter a description of the work that will be done. Connection to new service line can be edited by staff. 2. Check only if you are the homeowner Check this box if you are the homeowner applying for this permit: applying for the permit. SECONDARY CONTACTS (OPTIONAL) Contact 3. **Optional** Secondary contact Email A Phone Number Name

# Application Wizard

Page 2 - Location

Enter in an address or parcel ID where the work will occur. The address search is linked to the county GIS and is required to submit the application.

If you get an error on the address please search for another nearby address or parcel ID and note the discrepancy in the "specific location" box.

	Welcome Angela Martinez Contact Us HOME SEARCH PAY MY PAYMENTS PROFILE SIGN OUT
OneStonPGH	EMS Online (1) - Add Addresses - Google Chrome     -      X
Opening Permit DOMI-OP-2020-00	Add Addresses
LOCATIONS Location Type:  Addressed  If the work is not associated with an address please select location type.  Use the "specific location" filed to note the exact location occur. For instance, "back of house", "staging from alley" et  Address: Parcel ID Address Total Area:	Addressed Locations         Non-A         Please search by address or parcel number in order to select the property associated with this application.         For an address search it is best to enter address number and street name only.         For a parcel search you will need to enter the entire parcel number.         If you are uncertain of the property address or parcel you can be address to enter address parcel you can be address.         Address or Parcel ID:         Search
Specific Location: Back Next	22

### Application Wizard Page 2 - Location

After searching for an address you will select the proper address. And close the window.

	TSBURGH							
P É Ñ	NSYLVANIA	© LMS Online (1) - Add Addresses - Google Chrome − □ ×						
OneStonPGH		posselmsext.pittsburghpa.gov/pghuatest/pub/lms/selectobjects.aspx?FromObjectId=2						
		Add Addresses						
📑 Opening Pe	rmit DOMI-OP-2020-00701 (Draft)	Parcel ID Address						
LOCATIONS		20002-J-00002-0000-09 414 GRANT ST, Pittsburgh, 15219-						
Location Type:	Addressed     Non-Addressed	Select Clear All Check All Refine Search						
<ul> <li>If the work is not associat location type.</li> <li>Use the "specific location" occur. For instance, "back o</li> </ul>	ed with an address please select the non-addressed " filed to note the exact location where work will If house", "staging from alley" etc.							
*Address:	414 grant st							
Parcel ID Ad Tot	dress Net Acres tal Area:							
Specific Location:								
Back Next								

### **Application Wizard**

Page 2 con't- Location

Back

Next

I. The address appears.This is the location that prints on permit.

2. Use specific location if needed to describe the location of work in the ROW.



### **Application Wizard** Page 3 – Scope of work

This section is not applicable for all permits.

Select the "+" to add the scope of work (SOW). The SOW window will open – select all options that apply

### OneStopPGH

Opening Permit DOMI-OP-2020-00702 (Draft)

#### \*SCOPE OF WORK

• Use the checkbox to select all work that applies to work performed as a part of the permit. Selecting "numerous openings" should be selected if you plan on opening multiple sites on this application; you must still select the type of opening (road or sidewalk) that applies. If you are opening the road and sidewalk at one location, please select

posselmsext.pittsburghpa.gov/pghuatest/pub/lms/selectobjects.aspx?F
Scope of Work Search
Description
Numerous Openings
Roadway
Roadway - Trench
Sidewalk
Sidewalk - Trench
Select Clear All Check All Refine Search

Screen ID: 1561777

### **Application Wizard**

Page 4 – Permit Details

This section will be different depending on permit type.

- Read the instructions. Important info about permit dates and fees are provided when applicable.
- Use the drop down to select work dates.
- If the optional is available on your permit, you can use the "+" button to add additional lines to the table.

### OneStopPGH

#### Opening Permit DOMI-OP-2020-00702 (Draft)

- All opening permits are issued in 14 day increments plus an additional 30 days for restoration.
- Use the "Work Dates" field to identify the anticipated start and end date of excavation and fill. Work dates are used as the basis of permit fees and "no parking" authorization.
- An additional 30 days will automatically be added to your permit to allow for restoration. You so not need to include the 30 days for restoration in your work dates.
- Use the "add opening" field to enter information on a single opening.
- If you are applying for multiple openings across multiple work sites, you must select the applicable addresses or ID associated with the permit. Addresses/ID's must match the submitted plans.

DATES											
*Work Dat	tes:	From	May 18, 2020	То	May 19	9, 2020					
	6										
🕂 Add (	Opening										
Id	Address	Roadwa	y Pavement		Length (feet)	Width (feet)	Sidewalk Material		Length (feet)	Width (feet)	
	(None)	▼ (None)		۳			(None)	۳			×
Street Tre	(None)										
PA One C	1540 RUTLEDGE ST, Pittsburgh,	PA 15211-									
Back	Next										

### **Application Wizard**

Page 4 cont– Permit Details

This section will be different depending on permit type.

- The ID column is an optional field. If you have multiple openings, poles or curb cuts on your permit you can use the ID to reference your plan.
- Add PA OneCall Number if available
- Note if a street tree is impacted by work

### OneStopPGH

#### Opening Permit DOMI-OP-2020-00702 (Draft)

- All opening permits are issued in 14 day increments plus an additional 30 days for restoration.
- Use the "Work Dates" field to identify the anticipated start and end date of excavation and fill. Work dates are used as the basis of permit fees and "no parking" authorization.
- An additional 30 days will automatically be added to your permit to allow for restoration. You so not need to include the 30 days for restoration in your work dates.
- Use the "add opening" field to enter information on a single opening.
- If you are applying for multiple openings across multiple work sites, you must select the applicable addresses or ID associated with the permit. Addresses/ID's must match the submitted plans.

DATES											
*Work Da	ites:	From	May 18, 2020	То	May 1	9, 2020					
*OPENIN	G										
🕂 Add	Opening										
Id	Address	Roadwa	ay Pavement		Length (feet)	Width (feet)	Sidewalk Material		Length (feet)	Width (feet)	
	1540 RUTLEDGE ST, Pittsburgh	, 🔻 Concre	ete .	•	5	5	Brick	•	5	4	×
Street Tr	Street Tree within Area of Work:										
PA One (	Call Number:										
_	_										

### **Application Wizard** Page 5 - Traffic Obstruction

- The traffic obstruction description is used to authorize sidewalk or road closures. Please be as descriptive as possible.
- You can add another contact here if there is a better point of contact for traffic/MPT questions.

	BURGH	HOME	SEARCH	Pay N	Welcome A	ngela Martir PROFILE	nez Contact Us
OneStopPGH							
📑 Opening Permit Do	0MI-OP-2020-00702 (Draft)						
RAFFIC OBSTRUCTION         Use the "Traffic Obstruction Description         he associated Construction Management         You can also provide a separate contain         isted on the permit.         * Traffic Obstruction Description:	on" field to describe the anticipated strea nt Plan (CMP) or Maintenance and Prote ct person that can be reached for questi Will close <u>parkinglane</u>	et and sidewalk closures ection of Traffic (MPT) pl ons about the traffic con	necessary to pe lan. trol plan if this <sub>i</sub>	erform wo	rk in the ROW. If ap	plicable, you n pplicant or the	nay reference contractor
CONSTRUCTION SITE SUPERVISOR							
Name Phone Nu	mber Email Address						
Back Next							

### **Application Wizard** Page 6 – Document Tab

- Look to see if documents are required. If so, use the document uploader to attach documents.
- You can also add optional documents such as an MPT.
- If "numerous openings" was selected, you can upload a document here under DOMI other plans.

### Opening Permit DOMI-OP-2020-00702 (Draft)

Please upload all documents associated with permit application. Please note that any documents listed as required will need to be submitted in order your application to be accepted. Any documents identified as optional may be applicable but are not required in order to submit the application.

#### DOCUMENTS TO ATTACH

Uploaded	Attachment Type	Description	Sam	ple Form	
	DOMI Requested Document	Requested by DOMI during the review.		None	Optional
	Utility Survey (or Proof of Utility Coordination)	Survey of all known utilities and letters from affected utilities stating that there is no object	L	lone	Optional
	DOMI Bond	A copy of the contractual agreement guaranteeing the integrity and life of work for a period. See fee schedule for bond amount and period.		Open	Optional
	DOMI Other Plans	Specific to plan type - required or optional at time of application.	(	Open	Optional
	MPT (Maintenance and Protection of Traffic Plan)	A plan of how to mitigate negative effects on nearby automotive and/or pedestrian traffic.		None	Optional

UPLOADED DOCUMENTS
Upload Files
File Name Document Type Comments 29

### **Application Wizard** Page 7 – Add Contractor

- This is where you could add the contractor performing the work to the permit,
- This may be required for your permit application.



### **Application Wizard**

Page 8 & 9 – Agree, Submit and pay application fees (if applicable)



### OneStopPGH



#### SUBMIT APPLICATION

Your permit application is ready to be submitted. Please click the "Pay Fees & Submit Application" button to submit your application. You may also click the "Save" button to return to this application at a later time.



Screen ID: 1556750

### **View your Application**

You can view all draft, submitted or expired permits from your dashboard. Select the permit to view the record.

### OneStopPGH

#### Home

Welcome to OneStopPGH! Select from the Licenses, Permits or Planning Applications buttons below to start a new application. Select the My Activities, My Inspections, My Projects, My Businesses, and My Contractors tabs to see more information on existing applications and/or profiles.

In accordance with the directives of the City of Pittsburgh State of Emergency announcement on March 13, 2020, and the directives of the Center for Disease Control (CDC), the OneStopPGH customer counter will be closed to the public until further notice to help lessen the spread of COVID-19.

-Customers can still apply for permit, license, and planning applications online through the OneStopPGH customer portal [link to portal] or by postal mail.

Applications will not be taken at the OneStopPGH counter until further notice.

-Customers can still request inspections through the OneStopPGH portal

-All overtime inspection requests are suspended and will not be performed until further notice.

-PLI cannot change the license expiration dates of licenses, but any accrued late fees will be forgiven until April 30, 2020.

-All PLI service level agreements (SLAs) are suspended to accommodate changes in staffing until further notice. It may take longer than usual for applications to be processed, and plans to be reviewed.

For more information regarding the Department of Permits, Licenses, and Inspections (PLI), please visit PLI's website. For more information regarding City Planning's Zoning and Development Review Division, please visit Zoning's website.



#### Show more ...

	Type	File Number	Location	Description	Status	Created Date
	Opening	DOM: 0P-2020-00701	1500 LINCOLN AVE, Pittsburgh, PA 15206-		Submitted	May 14, 2020
	Opening	DOMI-OP-2020-00702	1540 RUTLEDGE ST, Pittsburgh, PA 15211-		Submitted	May 14, 2020

### **Permit Record**

### From this screen you can request an extension to your permit, amendment or inspection

DETAILS		RELA	RELATED INFORMATION			
Туре:	(None)		Туре	Description		
Permit Type:	Opening	- 24	Contractor	DOMI Utility (Test) Phone: (412) 555-5555.	cense(s): None	
Primary Location:	1500 LINCOLN AVE, Pittsburgh, PA 15206-			,		
Specific Location:	Opening is in the alley way					
Apply as:	DOMI Utility (Test)	HOLD	5			
Work Description:	Connection to new service line		Required Before	Туре	Status	
		No Ho	lds			
OCATION		PERI	VIT ACTIVITIES			
Parcel ID	Address Net Acres	This is	This is where you can make requests on your permit.			
0173-E-00273-0000-00 1500 LINCOLN AVE, Pittsburgh, 15206- 0.0282			what your permit status is. The requests can include:			
	10tal Area. 0.0282	FEES	FEES			
CONTRACTORS		You ha	You have no outstanding fees.			
CONTRACTORS			EXTEND PERMIT			
			➡ Extend Permit			
		WITH	DRAW PERMIT			
		You ca	You cannot withdraw this permit at this			
			time.			
		DOW	DOWNLOAD PERMIT			
		Do	Download DOMI Permit			
		Do	wnload No Parking Au	uthorization		
		AMEN	ID PERMIT			
		-	Amend DOMI Permit			
		REQU	EST INSPECTION			
		-	Request Inspection			

# GETTING STARTED: TRAINING VIDEOS

- 1. <u>https://pittsburghpa.gov/onestoppgh/phase-one.html</u>
  - a. Video 1: How to Navigate One Stop Shop
  - b. Video 2: How to Create an Account for OneStopPGH
  - c. Video 4: How to Check your Application Status
- 2. <u>https://pittsburghpa.gov/onestoppgh/phase-two.html</u>
  - a. Video 2: How to Apply for a Permit
  - b. Video 3: Revisions Requested
  - c. Video 5: How to Request and Review Inspections

https://www.youtube.com/watch?v=xBsAVVAhZj3w&list=PLVBVhxl3lq NcU9BvBDTVjJF2dT\_S7\_UhZ&index=2