

SYNOPSIS

EORC No. 2508-07

Contract Title: UCAAS – Unified Communication Platform

DEPT: Innovation & Performance

Contact: Gwen Moorer

Type: Professional Services

Cost: \$2,011,003.60

Length: 5 years

Location: City Wide

Prime: [ePlus Technology, Inc.](#)

[Pittsburgh, Pa.](#)

MBE Total Amount \$226,275.00

Percentage 11.25%

[Telcobuy.com, LLC](#)

[St. Louis, Mo.](#)

Overview of Project:

ePlus Technology, inc has been awarded the City of Pittsburgh's UCaaS RFP. We will be purchasing all phones/hardware from our MWDBE distribution Partner Telcobuy.com, LLC. We will be using ePlus badged employees for Project Management, Configuration, and Implementation of the Project. We will also need to purchase all licensing direct from Cisco due to how the City of Pittsburgh would like to roll out the UCaaS/CCaaS environment and to take advantage of the best possible pricing for the city in regards to licensing.

Outreach

IP did a great job of advertising this project in several places including the Pittsburgh Post-Gazette and online publications.

Recommendation

The Office of Business Diversity recommends the **passing** of Project 2508-07. The Professional Services project is to implement a Unified Communications platform for convergence of systems to support Citywide communications.