

AMERICANS WITH DISABILITIES ACT: TITLE **III**

Title III of the ADA dictates the rights of people with disabilities when accessing public accommodations. A public accommodation is any place or service intended for use by the general public such as a store, movie theater, or consulting service. Title III could protect you in the following situations:

A NEWLY BUILT PUBLIC ACCOMMODATION IS INACCESSIBLE

Spaces of public accommodation that have been built or renovated after the passage of the ADA are required to meet the ADA's standards for accessible design. Accessible design includes many aspects such as the width of shopping aisles, ramped access, and emergency alarm systems.



A PERSON IS DENIED SERVICES BECAUSE OF DISABILITY



Under Title III, a person cannot be denied services or forced into separate accommodations on the basis of their disability. A disability can include many different physical and mental conditions including but not limited to use of a wheelchair, use of a support animal, diabetes, HIV/AIDS status, neurodivergence, and more.

A PERSON IS TREATED UNFAIRLY FOR MAKING A COMPLAINT

After making a complaint or request for reasonable accommodation, a person is protected against retaliation for making the request. Retaliation can include denial of service or worse treatment if it is based on the person's attempt to access their civil rights.



If you experience disability discrimination in a Pittsburgh public accommodation, call 3-1-1 to get connected with the right department for your concerns or contact PghCHR at 412-255-2600

