

Title II of the ADA dictates the responsibilities of state and local governments to accommodate individuals with disabilities and prevent disability-based discrimination in services, programs, and activities provided by those governments. Title II could protect you in the following situations:

A CITY SERVICE IS NOT ACCESSIBLE TO ALL PEOPLE

City programs and services that are available to the public must be accessible to all people. This can mean ensuring that the ADA standards of design for state and local governments are met or providing a reasonable accommodation for access to services.



THE CITY FAILS TO MAKE REASONABLE ACCOMODATION

The City and its programs, activities, and services must have fair and transparent systems to receive and evaluate accommodation requests. Those requesting accommodations have the right to a timely reply and adequate provision of their reasonable accommodation.



GRIEVANCES AND ACCOMODATION REQUESTS

The City is obligated to make its programs, services, and activities accessible to all people. If you have an accessibility request or grievance, please contact the City ADA Coordinator at ADA@pittsburghpa.gov.



**AMERICANS WITH
DISABILITIES ACT:
TITLE II**

